



BILLING POLICY: DOULAS

Policy

The Eastern Oregon Coordinated Care Organization (EOCCO) will reimburse for Birth Doula services when the services are provided by a State certified Birth Doula.

The Role of Birth Doulas

A birth companion who provides personal, nonmedical support to birthing people and their families throughout the pregnancy, childbirth, and postpartum experience.

Doula Training and Supervision

To qualify for reimbursement under the Oregon Health Plan, Birth Doulas must be certified by the Oregon Health Authority (OHA) through successful completion of an approved training program and enrollment in the State's central registry. Doulas must complete 40 hours of training from an approved training program and meet required competencies to become certified. EOCCO will collect the names of Birth Doulas seeking to bill EOCCO for services and validate their certification in the State's registry. EOCCO will also report the names of Birth Doulas as contractually required when reporting EOCCO's network adequacy to OHA.

The entity/provider employing Birth Doulas or the Birth Doulas themselves are responsible for the cost of training and certification.

Covered and Non-Covered Services

Covered Services:

1. Two pre-natal visits to the member
2. Support for the member at the day of the birth
3. Two post-partum visits to the member

Non-Covered Services:

1. Does not cover more than two prenatal or postpartum visits or Death Doula services.

Billing, Payment, and Clinical Documentation Requirements

Billing:

- Claims for Birth Doula services must be billed on a standard CMS-1500 billing form following standard coding and billing requirements. Bill separate lines for each day a service is provided.
- Claims should be submitted to Moda for processing no different than billings for any other medical services.

Payment:

Doula services will be reimbursed on an itemized or bundled Fee-For-Service (FFS) basis using the following CPT codes and reimbursement rates, where the standard doula benefit includes two prenatal visits, day-of-birth support, and two postpartum visits.

59400-U9	Standard doula benefit with support at vaginal delivery.	Bundled service (two prenatal visits, day-of-birth support, two postpartum visits) - \$1,500
59510-U9	Standard doula benefit with support at cesarean delivery.	Bundled service (two prenatal visits, day-of-birth support, two postpartum visits) - \$1,500
59610-U9	Standard doula benefit with support at VBAC delivery.	Bundled service (two prenatal visits, day-of-birth support, two postpartum visits) - \$1,500
59618-U9	Standard doula benefit with support at attempted VBAC/cesarean delivery.	Bundled service (two prenatal visits, day-of-birth support, two postpartum visits) - \$1,500
59899-U9	Support visit (up to two prenatal and two postpartum visits for a total of four visits).	Itemized service - \$215
59409-U9	Doula services day of delivery only – vaginal delivery.	Itemized service - \$645
59514-U9	Doula services day of delivery only – cesarian delivery.	Itemized service - \$645
59612-U9	Doula services day of delivery only – VBAC delivery.	Itemized service - \$645
59620-U9	Doula services day of delivery only – attempted VBAC/cesarean delivery.	Itemized service - \$645

Clinical Documentation Requirements:

1. Documentation of the date of service, start and end time for the service, summary of the session's content, and the Doula's signature and printed name.

On a standard CMS-1500 billing form, a DMAP-enrolled Doula will list themselves as the rendering provider in boxes 24j and 31 and will list their DMAP-enrolled LLC or employer's name in box 33. If the Doula is a sole proprietor, their name will be listed in box 33.

Monitoring

EOCCO will monitor the cost, utilization and return on investment of Doula services and provide updates to the EOCCO board and stakeholders semi-annually. Doulas will report their demographics and provide quarterly reports of services rendered to the EOCCO THW Liaison.