Livongo direct mails program communications to members and providers.

Livongo (DSM provider)

Members can enroll with Livongo: getstarted.livongo.c om/EOCCO

Once member has enrolled in the program, Livongo will direct mail required program material to members (e.g., strips, lancets, blood glucose meter).

Livongo provides member support and guidance with health coaching and all other program components. identifies eligible members for Livongo.

EOCCO

field all member escalation cases that need review.

EOCCO will
liaison
between
Livongo and
the clinic, and
field any
questions or
concerns
from clinic
staff about
DSM.

