



Improve health outcomes with Linguava interpreter services



Get free access to trained language specialists via phone or video through Linguava.

Patients with limited-English proficiency (LEP) are at a higher risk of negative health outcomes than fluent English-speakers. Language barriers can prevent patients from understanding their healthcare benefits, utilizing preventive services and communicating effectively with healthcare providers.

Linguava can help by providing a free service that connects clinic staff directly to interpreters via phone or video call, * improving patients' understanding of their care.

**Linguava tries to provide Coordinated Care Organizations with qualified and certified interpreters whenever possible, but due to high demand, it is not guaranteed.*

Setting up Linguava

You must set up a Linguava account before using it for the first time. Getting started is easy.

Step 1: Email sales@linguava.com and request to set up your clinic account.

Step 2: Linguava will set up your clinic's workflow, including scheduled phone, on-demand phone and on-demand video interpreter services.

Step 3: Services for active EOCCO members will be billed directly to EOCCO.

Questions?

We're here to help. Call EOCCO Customer Service at 888-788-9821.

Eastern Oregon Coordinated Care Organization must follow state and federal rights laws. We cannot treat people unfairly in any of our services or programs because of a person's age, color, disability, gender identity, marital status, national origin, race, religion, sex or sexual orientation.

ATENCIÓN: Si habla español, hay disponibles servicios de ayuda con el idioma sin costo alguno para usted. Llame al 888-788-9821 (TTY: 711).

注意：如果您說中文，可得到免費語言幫助服務。請致電 888-788-9821 (聾啞人專用：711)。