



eoocco
EASTERN OREGON
COORDINATED CARE
ORGANIZATION

Policy & Procedure

Company:	EOCCO	Department Name:	Medicaid Services		
Subject:	Early and Periodic Screening, Diagnosis, and treatment (EPSDT) of members under 21				
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Division:	Medicaid				

Early and Periodic Screening, Diagnosis, and Treatment (EPSDT) of members under 21

With a referral, all children from birth to age 21 can get services at no cost for medically appropriate comprehensive diagnosis and treatment. This includes:

1. Screening and diagnostic services to help find any physical or mental concerns for all members 0 to age 21
2. Treatment and services to correct or improve any concerns and chronic conditions that are found

Preventative health care is important. Regular checkups with your PCP can help catch any problems before they turn into health emergencies. Talk to your or your child's PCP about any necessary screening or diagnostic services or if you have any concerns. If you or your child do not have a PCP, contact EOCCO Customer Services at 888-788-9821

Non-emergent medical transportation (NEMT) is available for all EOCCO members. Please contact NEMT services at:

- 877-875-4657 (TTY users, please call 711)
- The office is open Monday through Friday, 8 a.m. to 5 p.m. PT (9 a.m. to 6 p.m. MT)

EOCCO and OHP covers EPSDT screening visits at age-appropriate times. Once you ask for a screening, treatment will begin within 6 months. A screening exam that will include the following:

- A full health and growth history that includes physical and mental health
- Talk about nutrition and eating habits
- A full physical check-up
- A check-up on teeth and gums
- Immunizations (shots) as appropriate
- Child Immunization Schedule (birth to 18 years):
<https://www.cdc.gov/vaccines/schedules/hcp/imz/child-adolescent.html>

- Adult Immunization Schedule (19+):
<https://www.cdc.gov/vaccines/schedules/hcp/imz/adult.html>
- Lead testing:
 - Children must have blood lead screening tests at age 12 months and 24 months
 - Any child between ages 24 and 72 months must get a blood lead screening test, if they have not had one before.
 - All children with lead poisoning are eligible to get follow-up case management services.
 - Just filling out the risk assessment survey does not meet the lead screening requirement for children that are covered by EOCCO.
 - Other tests as needed (such as anemia test, sickle cell test, and others) based on age and member risk
 - Appropriate hearing and vision tests
 - Health education

If there is a physical, mental health, substance abuse or dental condition found, your doctor may refer you or your child to another provider for more services. The provider will explain why you or your child are being referred.

To learn more about EPSDT, please see these resources:

- American Academy of Pediatrics Screening Schedule:
https://downloads.aap.org/AAP/PDF/periodicity_schedule.pdf

The services listed below may be given to the eligible EPSDT member based on the screening:

- Diagnosis of and treatment for conditions affecting vision and hearing, including eyeglasses and hearing aids
- Dental care, at as early an age as necessary, needed for relief of pain and infections, repair of teeth and maintenance of dental health; and
- Appropriate immunizations (shots)

Services not covered under EPSDT Services:

- Please talk with your PCP or your child's PCP if you need a referral for treatment and services that are not covered under EPSDT.
- These services include: Supplemental Nutrition Assistance Program (SNAP), other social services programs, etc.

If you have any questions about EPSDT, please call Customer Service at 888-788-9821. TTY users, please call 711. The office is open Monday through Friday, 7:30 a.m. to 5:30 p.m. PT

You can get this document in other languages, large print, Braille or a format you prefer. You can also ask for an interpreter. This help is free. Call 1-888-788-9821 or TTY 711. We accept relay calls.

Puede obtener este documento en otros idiomas, en letra grande, braille o en un formato que usted prefiera. También puede recibir los servicios de un intérprete. Esta ayuda es gratuita. Llame al servicio de atención al cliente 1-888-788-9821 o TTY 711.

Aceptamos todas las llamadas de retransmisión.

Eastern Oregon Coordinated Care Organization must follow state and federal civil rights laws. We cannot treat people unfairly in any of our services or programs because of a person's age, color, disability, gender identity, marital status, national origin, race, religion, sex, sexual orientation, health status or need for services